

Cancellation Policy

3 A's Therapy Services is dedicated to giving each of our patient's the time and attention they need in order to best achieve their physical and occupational therapy goals. In order to do so, we have an appointment cancellation policy as well as a policy on "No Shows". These policies enable us to better utilize available appointments for our patients in need of care.

Cancellation's:

In order to be respectful of the medical needs of our entire community, please be courteous and call us at (210) 444-9283 or email at infor@3astherapyservices.com, if you are not able to attend your appointment. We can reschedule your appointment for another day but we cannot guarantee the same time. We understand that situations do occur but ask that you at least give us 24 hour's notice. You may be charged a cancellation fee of \$35.00 with less than 24-hour notice. This charge will be applied to the card we have on file.

No Show's:

A "No Show" is when you do not contact us to cancel or to reschedule your appointment. "No Shows" inconvenience those individuals who need access to our care in a timely manner. Failure to present at the time of a scheduled appointment without adequate notice will be documented in your chart and an administrative fee of \$35.00 and will be charged to the card we have on file. This is not billable to your insurance company.

Patient Signature

Date